

National Spinal Injuries Centre

Service Users Committee Meeting

Monday 11th December 2006

Attending: Jackie Bailey
Maria Freeman
Mike Mackenzie
Liz Puszyk
Tim Rushby-Smith
Danny Turnbull
David Griffiths (guest)

1. **Apologies :** Moray Cook, John Miller and Paul Smith
2. **Minutes of the meeting held on 9th October '06** – these were approved as a true record.
3. **Matters arising:-**
 - *3.1 SCI Consultant* – DG said Mr Newton could not be taken on permanently due to his age. There was a possibility of another interested party being brought on board but nothing was definite at present.
 - *3.2 Meeting with Malcolm Newton* – A meeting had been planned for JB, DT & DG to meet with Malcolm Newton in November. However this meeting had not gone ahead as changes within the Trust Board had meant that Eileen Doyle was now in-charge of Services for Stoke Mandeville Hospital. JB has agreed to write to both Eileen Doyle and the new Chief Executive, Anne Eden, to request a meeting as before.
 - *3.3 NSIC Patient Database/IMS Maxims system-* DG informed the committee that the NSIC would not now be using the same system as Middlesborough SCIC, but are waiting for a quote from IMS for an alternative system.
 - *3.4 Smoke Free NHS* – DG said that this situation was being monitored at present but that many patients and relatives were still smoking outside the building particularly at the main entrance of NSIC. When asked if it was going to be a red card offence he said it could be if a patient insisted on smoking on the ward.
 - *3.5 NSIC Blue Badge Car Park* – DG informed the committee that blue badge holders can park anywhere in the Car Parks and get reimbursed. MM said that signs were needed for the NSIC car park and the top car park stating for NSIC use only. DG said he would make these wishes known at the next Trust meeting. He also added that the Barbara Bus could be left parked in the top car park. A suggestion was made that registration numbers could be taken of cars that weren't used by disabled and given to reception to keep monitored. MM also stated that there was a disabled parking space in the top car park that was nearly always flooded. DG said he would look into it.

JB

DG

- *3.6 Nurse Call system* – A new nurse call system was due to be fitted in St Andrews the following week. A suggestion was made to use Charities money to put the same system on other wards.
 - *3.7 Sports Therapy Hall* – DG said he had no up to date information on this issue.
4. **Development of Rehabilitation Services.** – Fiona Barr, Project Manager, had asked the committee for ‘patient’ feedback on various issues that have been raised within the different working groups looking at the Development of Rehabilitation services.
- *Integrated Care Pathway* – The committee agreed that the Diagnosis & Prognosis should be given by the named Consultant for continuity, and that a timescale and predicted discharge date should be given within a month of admission. However, concern was expressed that this may add pressure to both relatives and outside agencies to organise housing etc, which may then be delayed if Rehab isn’t completed in the predicted time frame. This could result in a loss of housing. However, it was felt that the earlier outside agencies were given notice of the patient’s requirements the better. It was also agreed that goal-planning would be better if started at the very beginning of the patients stay in order for the patients to have an opportunity to input in their Rehab and to have an understanding of the process and timescale from which they could work from. Concern was expressed that the transition from Acute treating team to Rehab team be as smooth as possible so as to not give the impression of two separate centres.
 - *Admissions* – The committee felt that new patients should be allocated to their dedicated treating team as soon as possible and felt that within a week of arrival at St. Andrews was acceptable. It was felt that the Admission process should be formalised as much as possible in order to ensure clarity and prevent personal preferences or interpretations of criteria from creeping in.

The committee wondered who would be overseeing the implementation of new procedures to ensure the processes were working and who would manage the Case Managers.

Unfortunately there wasn’t time for discussion of the *Protocols of Care* and *Team Development & Education*. This will be taken up at the next Service Users Meeting.

5. **Any other business – No other matters raised.**

Date of Next Meeting: 5pm Wednesday 25th April ‘07